

Heather R. Hayes, M.Ed., LPC, BRI II
Curriculum Vita

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Cumming, Georgia 30040
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PRESENT POSITION

Consultant, Therapist, Interventionist

EDUCATION

1986 Master's Degree in Counseling Psychology, Antioch New England,
College, Keene, New Hampshire
1986 Internship New England Memorial Hospital, Boston, MA
1985 BA with Honors in Psychology, Emory University, Atlanta, GA

PROFESSIONAL AFFILIATIONS

- Network of Independent Interventionists, President
- Licensed Professional Counselor, State of Georgia 1992
- Association of Intervention Specialists, Full Member
- Illinois Alcohol and Other Drug Abuse Professional Certification Association, Inc., Board Registered Interventionist II (BRI II) 2006
- Southeastern Psychomotor Society, former board member
- American Psychological Association
- American Psychotherapy Association
- American Group Psychotherapy Association
- Master Addiction Counselor, 1996-2000
- National Certified Addiction Counselor Association, 1991-2000
- Certified Addiction Counselor, 1988-2000
- Former Member, Advisory Board, Alcohol and Drug Education Committee, Emory University
- NAADAC
- EAGALA Level II Equine Assisted Psychotherapy

PROFESSIONAL EXPERIENCE

Counselor/Therapist/Interventionist

1987 to Present

Private Practice, Atlanta, GA

Individual, group, couples and family therapy, specializing in working with adults and adolescents with Addictive Disorders, Eating Disorders,

Bi-polar and other Brain Disorders, Post Traumatic Stress Disorder, and Dissociate Disorders. Assessment and Treatment of Alcoholism and Drug Addiction, Domestic Violence, Shoplifting, Victims of Battering and Child Abuse. Expert Witness Testimony and Program Evaluation available. Intervention work since 1986, trained in the Johnson, Family Systemic, and ARISE models. Specializing in high profile interventions as well as young adult/adolescent, eating disorder, and clinically challenging cases.

Hostage Negotiator and Psychological Profiler

2001 to Present

Forsyth County Sheriffs Department S.W.A.T. and Hostage Negotiation Team, including training at the Federal Bureau of Investigation.

Georgia Institute of Technology

2001 to 2005

Developed and implemented Drug and Alcohol Intervention Program for students, in conjunction with Dr. Robert Margolis.

Consultant/Therapist:

Talbott Recovery Center, College Park, GA

1991 to 1995

Individual and group psychotherapy with adult and young adult patients on a consultation basis was including an ongoing Abuse Survivors Program.

Georgia Alcohol and Drug Associates P.C., Atlanta, GA **1991 to 1995**

Individual and group psychotherapy with adult and young adult patients on a consultation basis.

Counselor

Anchor Hospital/Anchor Recovery Team, College Park, GA

1988 to 1991

Member of a multi-disciplinary treatment team for a young adult outpatient chemical dependency unit. Responsible for leading didactic, therapy, Twelve Step and Chemical dependency process groups, individual counseling, and case management. Involved in outreach by providing lectures and training. Assisted Medical Director on various projects including development of treatment program and publications. Responsible for development of Abuse Survivors Tract and treatment of adult and adolescent female patients with Post Traumatic Stress Disorder and abuse issues.

Group Therapist

Ridgeview Recovery Center, Atlanta, GA

1987 to 1988

Directed delivery of therapeutic services in an intensive fifteen week, outpatient chemical dependency treatment Program. Developed and

facilitated open-ended group therapy sessions, aftercare groups, co-dependency groups, Female sexuality groups and Twelve Step groups. Involved in marketing and community outreach by providing Assessments and intervention services as well as lectures. Co-developed women's program and worked on implementing children's program. Conducted in-service training.

Counselor

Nashua Brookside Hospital, Nashua, NH **1986 to 1987**

Member of multi-disciplinary treatment team on an adult chemical dependency unit. Completed chemical dependency assessments and evaluated patients. Formulated treatment plans, facilitated group and individual therapy, led didactic groups and was responsible for continuing care plans. Lead hospital in-services, community lectures and training.

Adjunct Faculty

New Hampshire Technological Institute, Concord, NH **1986 to 1987**

Supervised interns in group and individual therapy formulated treatment plans, patient orientation, case management, and crisis intervention and chemical dependency assessments.

Counselor

Addiction Treatment Unit, New England Memorial Hospital, Stoneham, MA **1986 to 1987**

Member of multi-disciplinary treatment team on adult and adolescent chemical dependency unit. Responsible for case management, development of treatment plans, chemical dependency education, and group, family and individual therapy. Worked as a member of the treatment team under supervision of Program Director, Program Coordinator, Psychiatrist, and Nurses. Full-time position also served as graduate school internship.

Clinical Assistant

Alcohol and Drug Resource Center, Inc., Atlanta, GA **1985**

Initial responded to clients, staffed the hotline and worked with clinical records during summer break between Undergraduate and graduate studies.

Clinical Assistant

Ridgeview Institute, Atlanta, GA **1983 to 1985**

Adolescent and chemical dependence unit

Research Assistant

Emory University (Department of Psychology), Atlanta, GA 1984

Administered tests to children and adolescents as part of a study of a study of cognitive development, directed by Dr. I. Jay Knopf.

Group Therapy Co-Leader

Dekalb Addiction Center, Atlanta, GA 1984

Co-directed a group therapy session with a licensed psychologist (Dr. Tom Butcher) working with recovering drug addicts and alcoholics.

Research Assistant

**Georgia State University, (Department of Psychology) Atlanta, GA
1983**

Coded conventionalized routines in infants as part of a study directed by developmental psychologist, Lauren Adamson.

Counselor

New Freedom Lodge, Atlanta GA 1983

Led groups, art and recreational therapy for chemically dependent adolescents. Had supervisory responsibilities for the female patients.

PUBLICATIONS

Hayes, HR, & Owens, DJ. (In Press) The History of Medical and Psychiatric Drug and Alcohol Abuse Interventions. In JE Lessenger and GR Roper (Eds.) Drug Courts: A New Approach to Treatment and Rehabilitation. Sprenger.

Hayes, HR & Queler, J. (2007). The Social Consequences of Drug and Alcohol Abuse. In JE Lessenger and GR Roper (Eds.) Drug Courts: A New Approach to Treatment and Rehabilitation. Sprenger

Hayes, HR & Emshoff, JE (1993). Substance Abuse and Family Violence. In R. Hampton, T. Gullotta, G. Adams, E. Potter and R. Weissberg (Eds.) Special Issues in Children's Lives: Family Violence. California: SAGE Publications.

Morrison, MA, Knauf, KJ, and Hayes, HR: A Comprehensive Treatment Model, Alcoholism and Addiction. Vol.9, No. 5:12-17, Nov 1989.

Morrison, MA, Hayes, HR, and Knauf, KJ: Progression of Chemical Dependence and Recovery in Adolescents, Psychiatric Annals. Vol. 19, No. 12, 666-671, Dec 1989.

Morrison, MA, Knauf, KJ and Hayes, HR: A Comprehensive Treatment Model for Chemically Dependent Adolescents (Expanded Version), Part I, Professional Counselor. Vol. 4, No. 4, 52-54, Jan-Feb 1990.

Morrison, MA, Knauf, KJ and Hayes, HR: A Comprehensive Treatment Model for Chemically Dependent Adolescents (Expanded Version), Part II, Professional Counselor, Vol.4, No.4, 49-53, Mar-Apr 1990.

Hayes, Heather R.: "Treatment of Chemically Dependent Survivors", GA Council of Child Abuse Newsletter, Vol.1, No.4, April 1990.

Morrison, MA, Hayes, HR, Kelly, JM: "Helping the Addicted Adolescent", Medical Aspects of Human Sexuality Journal Vol.24, No.5, NY, April 1990.

WORKSHOP PRESENTATIONS

Summary of topics presented Nationally and Internationally:

- Substance Abuse and Family Violence
- Teen Depression and Teen Suicide
- Dynamics of the Chemically Dependent Family
- Surviving a Child with an Eating Disorder
- Treating the Chemically Dependent Adolescent with an Eating Disorder
- Hartman National Conference on Children and their Families, New London, CT., 1993.
- Codependency Treatment Week
- Keynote Speaker, personal recovery story.
- Fulton County Board of Education, Drug Prevention Curriculum Training, Atlanta, GA
- Adolescents and Addiction
- Women and Addiction Issues.
- School Student Drug Education Series
- College Student Educational Series.

- Keynote, Women in Recovery Retreat, Eatonton, GA April, 1991.
- MetroRESA High Risk Youth Training Course, Atlanta GA,
- NW GA Regional Educational Services Agency Training
- Medical Assoc. of GA Teen Conference, Atlanta, GA,
- Community Education Series on CD/Codependency/emotional boundaries Staff Development, Behavioral Medicine Unit, Emory University Hospital, Atlanta, GA
- Drugs and addiction training program, Resident Assistants, Emory University, GA Tech, Atlanta College of Art, Atlanta GA.
- Training seminar, hotline staff, Parents Resource Inst. For Drug Education (PRIDE).
- Presentations, Alcohol & Drug education, Atlanta area high and junior high schools.
- Employee Assistance Program educational lectures, Emory University. Atlanta, GA.
- Prescription Drug Abuse
- Intervention
- National Rural Institute on Alcohol and Drug Abuse, June 2006
- Moment of Change, Intervention Conference, West Palm Beach, Florida, October, 2006
- Women's Symposium, Betty Ford Center and CARON Foundation, "Women's Intervention", Palm Springs, CA, October, 2006
- Adolescent/Young Adult addiction and Co-occurring Disorders, Northwest Academy, Bonner's Ferry, Idaho, April, 2007
- Women's Symposium, Betty Ford Center and CARON Foundation, "Women's Intervention", Philadelphia, PA April, 2007
- CAADE Conference,, "Women's Intervention", Primm, Nevada, April, 2007.
- US Journal Conference on Intervention. The following presentations: "Women's Interventions", "Interventions with PTSD and Trauma Survivors", "Intervening on Young Adults and Adolescents", and "Intervention on Psychiatric and Co-occurring Disorders" Las Vegas, Nevada, May, 2007.
- National Rural Institute on Alcohol and Drug Abuse, June 2007
- Labor Assistance Program. "Women's Intervention." Las Vegas, NV, August 2007.
- Cape Cod Symposium on Addiction, "Women's Intervention." Hyannis, MA, September 2007.
- Moment of Change, "Adolescent and Young Adult Intervention." West Palm Beach, Fl, October, 2007
- Pre and post treatment of women, Palm Springs, CA. November 14-16, 2007.
- ARISE Training, New York City, New York. May, 2008

- Moment of Change, "ARISE Intervention" and "Women's Issues in Intervention, Santa Monica, CA. October, 2008
- US Journal Conference on Intervention. "Intervention with Trauma survivors" and "Intervention with young adult/adolescents." March, 2009.
- Seasons Recovery, "History of Intervention." May, 2009
- Moment of Change, "Intervention and treatment of co-occurring disorders." West Palm Beach, September, 2009.
- Family Systemic Intervention, three day training with Wayne Raiter, St. George, Utah. October, 2009

- **International Conferences in 2005 include:**
 - Heidelberg, Germany-MiltonH.Erickson Foundation Rottenwiell
 - Crossroads Antigua
- **International Conferences in 2006 include:**
 - UKESAD- London
 - Intervention Training, London, England, UK November 15-16, 2006
- **International Conferences in 2007 include:**
 - Intervention Training, London, England, UK November 26-27, 2007
- **International Conferences in 2008 include:**
 - International Family Therapy Association Annual Conference, Porto, Portugal
 - "Adolescent Addiction, New Directions in Family Healing." March 26-29, 2008.

 - UKESAD, London, UK "Intervention" May, 2008.

 - New Perspectives on Addiction Conference, Nanaimo, British Columbia, Canada. September, 2008
- **International Conferences in 2009 include:**
 - Kindertagung, Erickson Child and Adolescent European Conference. Heidelberg, Germany October 2009

Media

- NEC TV documentary on cocaine and adolescents
- Gannett Broadcasting, "Women, Drugs and Alcohol" aired nationally
- Griffin-Spalding Anti-Drug Commission TV Program
- Gannett Broadcasting, "Teenagers and LSD" aired nationally
- "Inhalants" aired nationally including Inside Addition 2004
- "Methamphetamine," CWKNetwork, Inc. 2005
- "Adderal and College Kids," CWKNetwork, Inc. 2005
- "Tricks kids use to hide drugs," (part 1 & 2) CWKNetwork, Inc. 2005
- "College Drinking," CWKNetwork, Inc. 2005
- "Women more vulnerable to Substance Abuse," CWKNetwork, Inc. 2006
- "Salvia," CWKNetwork, Inc. 2006
- "Dextromethorphan," CWKNetwork, 2007
- "Teenage Binge Drinking," CWKNetwork, Inc. 2007
- "Salvia" WAGA Fox 5 Atlanta, 2007
- "Legislation to Illegalize Salvia" WAGA Fox 5 Atlanta, 2007
- "Town Hall Meeting Addresses Drug Use Among Kids" WAGA Fox 5 Atlanta, 2007
- "Heather Hayes" DCI Communications, 2007
- News Spots on local CBS, FOX, NBC, and ABC affiliates on addiction and therapeutic boundaries, 2008
- "Intervention" MTV August, 2009
- "Teen Drinking" 11 Alive morning show, August, 2009.